

Dear Healthcare Provider,

UCB recognizes the challenges that you and your patients face from the current COVID-19 global health pandemic, and we want you to know that we are here for you. We are committed to supporting continuous patient care for people living with immune-mediated inflammatory diseases. Our top priorities are you and your patients' health and safety. To that end, I wanted to provide you an update on a few adjustments to our day-to-day operations and how we plan to support you during this period.

- **We are here for you and your patients** and are maintaining all internal operations.
  - Your local UCB representatives and Medical Science Liaisons (MSL) are just a text, phone call, or email away to provide support to you and your patients.
  - Your UCB representative can provide you samples of CIMZIA® (certolizumab pegol) without an in-person visit during this period.
- **We will continue to provide product to the market.** Our global supply chain is robust and has not been affected. UCB's global manufacturing and distribution network continues to be fully operational and we remain in constant contact with our global network of key suppliers, manufacturing partners, and distributors to identify potential risks and take appropriate measures to avoid any disruption.
- **We have suspended all proactive face-to-face activity** between our field-based personnel and Health Care Providers. Our employees all remain responsive to any of your needs that may arise in your local ecosystem and will provide support for you and your patients if requested.
- **While there are no specific guidelines** for patients treated with immunomodulatory or immunosuppressive medications, the Centers for Disease Control and Prevention have published guidance for individuals at higher risk. This information can be found at <https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html> We encourage you to follow closely the changing recommendations of the CDC and local regulatory authorities during this health crisis.

Additional resources that may help patients living with Plaque Psoriasis, Rheumatoid Arthritis, Psoriatic Arthritis, Ankylosing Spondyloarthritis, Non-radiographic Axial Spondyloarthritis, and Crohn's disease:

- For additional support contact ucBCARES at 1-844-599-CARE (2273) or by visiting the website: [askucbcares.com](http://askucbcares.com)
- National Psoriasis Foundation: [Click Here](#)
- Arthritis Foundation: [Click Here](#)
- Crohn's and Colitis Foundation: [Click Here](#)

Thank you for being a valued partner. As we fight this pandemic together, I want you to know that we're here to help. If there is something we can do to lessen the burden of you or your patients living with immune-mediated inflammatory diseases, please feel free to contact me. During these unprecedented times it will take all of us coming together to ensure care for the patient communities we serve.

Sincerely,



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